

### PRIVACY POLICY

#### Your Privacy

Borneo Hair Transplant Centre Sdn Bhd is fully committed to protecting the privacy of our site visitors and customers. The Borneo Hair Transplant Centre team members are customers themselves of other Internet sites and fully appreciate and respect the importance of privacy on the Internet. We will not disclose information about our customers to third parties except where it is part of providing a service to you–such as arranging for a product or service to be delivered, carrying out credit and other security checks, and for the purposes of customer research and profiling, or where we have your express permission to do so.

#### Your Consent

We will not sell your name, address, email address, credit card information, or personal information to any third party (excluding partners from whom you may have linked to our site) without your permission.

#### **Communication & Marketing**

If you have made a purchase or inquiry from our website www.borneohairtransplantcentre.com, we may occasionally update you on our latest products, news, and special offers via email, post, and telephone. You will also have the opportunity to receive such communications from us and selected third parties when you subscribe to our services or newsletter.

All visitors and customers have the option to opt-out of receiving marketing communications from us and/or selected third parties. If you do not wish to continue receiving marketing communications, you can opt-out by clicking on the 'unsubscribe' link in any email communications we send you.



### What are Cookies?

A cookie is a small information file that is sent to your computer and is stored on your hard drive. If you have registered with us, your computer will store an identifying cookie that will save you time each time you revisit <u>www.borneohairtransplantcentre.com</u> by remembering your email address for you. You can change the settings on your browser to prevent cookies from being stored on your computer without your explicit consent.

#### **Site Statistics**

We may disclose aggregate, anonymized statistics about the number of visitors to our website or the number of purchases made as required by our investors. We use independent measurement and research tools to gather data regarding the visitors to our website on our behalf using cookies and code embedded in the site. Both the cookies and the embedded code provide statistical information about visits to pages on the site, the duration of individual page views, paths taken by visitors through the site, data on visitors' screen settings, and other general information. Borneo Hair Transplant Centre uses and stores this type of information to help improve the services we offer to our users.

## **Disclosures of Your Information**

We may disclose your personal information to any member of our group of companies. We may also disclose your personal information to third parties:

- In the event that Borneo Hair Transplant Centre Sdn Bhd sells or buys any business or assets.
- If Borneo Hair Transplant Centre Sdn Bhd or substantially all of its assets are acquired by a third party, in which case personal data held about our customers may be one of the transferred assets.

 If we are under a duty to disclose or share your personal data to comply with any legal obligation, or to enforce or apply our terms and conditions or to protect the rights, property, or safety of Borneo Hair Transplant Centre Sdn Bhd, our customers, or others. This includes exchanging information with other companies and organizations for fraud protection and credit risk reduction.

# **Third-Party Sites**

Our site may contain links to and from the websites of our partner networks, advertisers, and other third parties. If you follow a link to any of these websites, please note that they have their own privacy policies, and we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

## **Checking Your Details**

If you wish to verify the details you have submitted to Borneo Hair Transplant Centre Sdn Bhd, you may do so by contacting us via the email address provided below. Our security procedures mean that we may request proof of identity before we reveal information. This proof of identity will take the form of your email address and a password submitted upon registration. You must, therefore, keep this information safe as you will be responsible for any action we take in response to a request from someone using your email and password. We strongly recommend that you do not use the browser's password

memory function, as that would permit other people using your terminal to access your personal information.

# **Contacting Us**

We always appreciate feedback from our customers. If you have any questions or feedback about this statement, or if you would like us to stop processing your information, please do not hesitate to contact us at:

Email: info@borneohairtransplantcentre.com

Website: <u>www.borneohairtransplantcentre.com</u>

We will be delighted to answer any questions you may have.